

# Learning the quality cycle focus on planning a project

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# Survey Teaching Quality in Europe

- Web-based survey
- First results 02/06/2010 until 15/07/2010
- Questions:
  - Country
  - Institutes
  - Is TQ included in the curriculum?
  - Level of teaching
  - Importance of the different topics
  - Comments/good practice

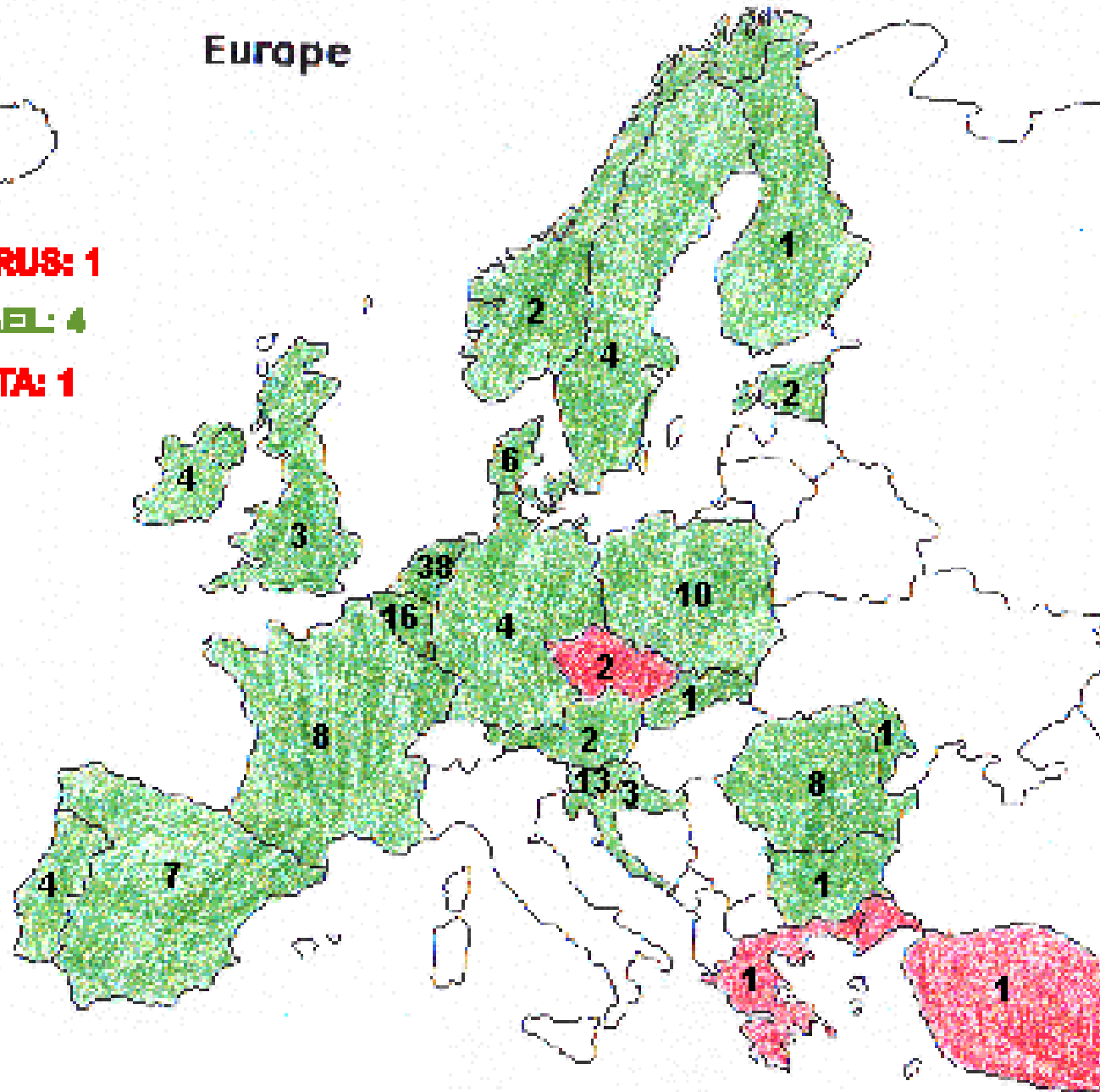
# Europe

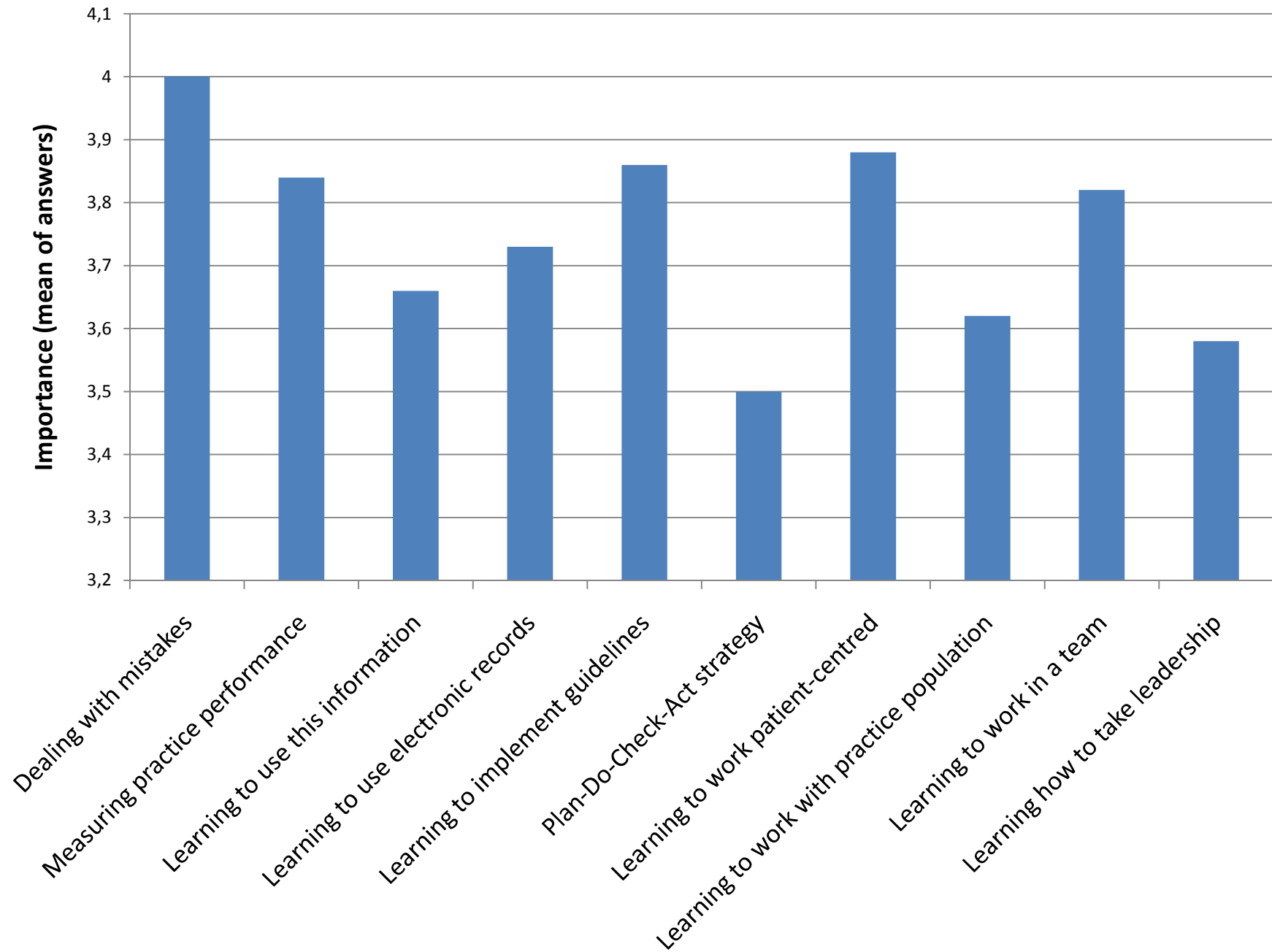


**CYPRUS: 1**

**ISRAEL: 4**

**MALTA: 1**

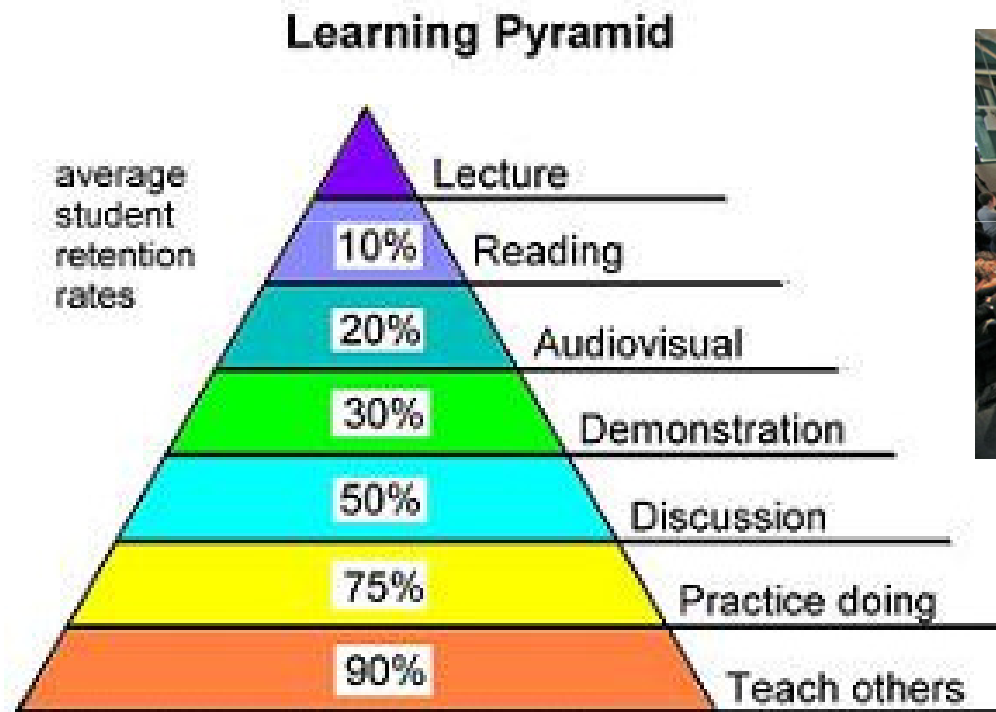




# It is not only PDCA...

- Global program on practice management
- QA = progressive building up of responsibility and culture in practices: from event-analysis to a proactive management on QA

# Balance information & training



Source: National Training Laboratories, Bethel, Maine



# The model: FOCUS-PDCA

## FOCUS - PDCA

- Find a process to improve
- Organize a team that understands the process
- Clarify current knowledge of the process
- Uncover root cause(s) of variation or poor quality
- Select a part of the process to improve



# Why **Focus** on FOCUS?



- Key to succes
- Emphasis on processes
- Related to the capacity of the practice
- Team roles & responsibilities



# Objective of this workshop

FOCUS	Learning outcomes	Educational techniques
<ul style="list-style-type: none"><li>• Find</li><li>• Organise</li><li>• Clarify</li><li>• Uncover</li><li>• Select</li></ul>		

# The educational plan

- Educational outcomes: “the student is able to....”
- Educational techniques: tools to reach the educational outcomes
- Knowledge, skills and attitudes

# Conclusions

# Thanks

