

Events



EQuIP Conferences

EQuIP has so far organised Open Invitational Conferences in order to offer a platform of exchange of expertise for researchers and policy makers in all European countries, which are involved in quality improvement in Family Medicine.

1st EQUIP Invitational Conference: Quality Improvement in Family Practice: New Developments. Zürich, Switzerland, 1997.

1st European Network Organisations Open Conference WON-CA'99. Palma de Mallorca, Spain, 1999

2nd EQUIP Invitational Conference: Quality in Family Practice. From ideas to implementation. Lisbon, Portugal 2002

3rd EQUIP Invitational Conference: Quality improvement in General Practice/Family Medicine. Is it still a hobby? Heidelberg, Germany, 2003

4th EQUIP Invitational Conference: From Theory to Practice. Brussels, Belgium, 2004

5th EQUIP Invitational Conference: The impact of Health System Reform on Quality in GP/FM. Barcelona, Spain, 2006.

6th EQuIP Invitational Conference: Copenhagen, Denmark, April 2011 Value for money in general practice - management and public trust. Copenhagen, Denmark, 2011.

EQuIP Assembly Meetings

The 40th EQuIP assembly meeting in Zagreb 3-5 November 2011 was truly special in various ways. All the way through the main focus and theme of the meeting was practice accreditation – from the national updates, the interaction with the Croatian primary care organizations, the open part of the meeting and the group work afterwards.

The open part of the meeting was a new initiative, and it proved very valuable with interesting presentations on the accreditation systems in the UK, the Netherlands, Germany, Estonia and Croatia.

This meeting was also the first one with audio and video recordings (pod- and webcasting).

Read much more about these thematic assembly meetings in this interactive PDF.

Now, EQuIP's new and open conferences aim at presenting cutting edge knowledge on quality of primary care/family medicine to a selected audience of the administrators and politicians involved in the European primary sectors.

Tina Eriksson

Events: The years 2015/2016

- WONCA Europe Conference, 15-18 June 2016, Copenhagen, Denmark.



WONCA Europe Conference 15 -18 June 2016, Copenhagen, Denmark

Preliminary programme overview

We are delighted to present the preliminary programme overview. It includes high-quality sessions, including '1-slide-5-minutes' presentation, and posters, which will be displayed in the public areas of Bella Center on Thursday 16 June and Friday 17 June.

[Navigate through the program here](#)

The Safe EQuIP Track of Quality Thursday 16 June

10:00-11:15 EQuIP Workshop

Measuring diabetic care: What are good indicators?

Piet Vanden Bussche (BE) & Johan Wens (BE)

Venue: Bella Sky, Meeting Room 173

Working Group: Wonca Europe Network Collaboration.

11:45-13:00 IGRIMUP Symposium No. 2: Interventions

The PRIMA-eDS electronic decision support system – a multinational European project

Graziano Onder (IT) & Ilkka Kunnamo (FI)

Venue: Bella Sky, Meeting Room 181

Working Group: eHealth.

11:45-13:00 EQuIP Workshop

Health inequalities related to socio-economic status: How primary care may reduce them?

Hector Falcoff (FR), Piet Vanden Bussche (BE) & Sara Willems (BE)

Venue: Bella Sky, Meeting Room 173

Working Group: Equity.

11:45-13:00 Oral presentation (Presentation time: 12:35-12:45)

How can we help GPs cope better with the impact of adverse events in general practice (The Second Victim Syndrome)?

Andrée Rochfort (IE)

Venue: Meeting Room 17, OP09.6

Working Group: Professional Health.

11:45-13:00 EQuIP Workshop

Quality improvement 2.0: Online Journal Club meets Family Medicine Change Makers' Tweetchat

Andre Nguyen Van Nhieu (FR), Ulrik Kirk (DK), Patrick Reichel (AT) & Claire Marie Thomas (UK)

Venue: Hall A, Meeting Room 6+7

Working Groups: Social Media & Teaching Quality.

11:45-13:00 E-Poster Session (Presentation time: 12:10-12:15)

[The development of quality circles for quality improvement in Europe from 2003 to 2015](#)

Adrian Rohrbasser (CH) & Ulrik Bak Kirk (DK)

Venue: E-Poster Station 2, EP05.06

Working Group: Quality Circles.

15:00-16:00 E-Poster Session (Presentation time: 15:40-15:45)

[The development of quality circles for quality improvement in Europe: a qualitative study](#)

Adrian Rohrbasser (CH) & Ulrik Bak Kirk (DK)

Venue: E-Poster Station 2, EP08.09

Working Group: Quality Circles.

16:15-17:15 EQuIP Workshop

Overdiagnosis and patient harm or how unsafe is striving for certainty?

Adrian Rohrbasser (CH) & Ulrik Bak Kirk (DK)

Venue: Bella Sky, Meeting Room 1818

Working Group: Quality Circles.

16:15-17:15 Workshop

Barriers and facilitators to implementation of clinical practice guidelines

Esra Meltem Koc (TR) & Zekeriya Aktürk (TR)

Venue: Hall B, Meeting Room 3

Working Group: Tools and Methods.

Friday 17 June

10:00-17:00 Poster Session II

A. [EQuIP Summer Schools](#)

Zalika Klemenc-Ketis (SL), Andre Nguyen Van Nhieu (FR)

& Ulrik Kirk (DK)

Venue: Poster Hall no. PB-183.

Working Group: Teaching Quality.

B. [French EQuIP Summer Schools 2012-2015](#)

Andre Nguyen Van Nhieu (FR), Isabelle Dupie (FR), Hector Falcoff (FR),

Madeleine Favre (FR) & Ulrik Kirk (DK)

Venue: Poster Hall no. PB-183.

Working Group: Teaching Quality.

C. [The Interactive ePDF to Social Media in Family Medicine](#)

Ulrik Kirk (DK) & VdGM

Venue: Poster Hall no. PB-184.

Working Group: Social Media.

D. [Exploring why quality circles work in primary health care: a realist review](#)

Adrian Rohrbasser (CH)

Venue: Poster Hall no. PB-327.

Working Group: Quality Circles.

10:00-11:15 EQuIP Workshop

[What do patients expect from eHealth? - let the patients tell us!](#)

Ilkka Kunnamo (FI), Ynse de Boer (DK) & Piet Vanden Bussche (BE)

Venue: Hall A, Meeting Room 20

Working Groups: eHealth & Patient Empowerment.

10:00-11:15 Workshop

Doctor Avatar life lessons for health professionals: a workshop exploring failure to appraise social media outcomes

Peter Sloane (IE), Zelal Akbayin (TR) & Ulrik Bak Kirk (DK)

Venue: Bella Sky, Meeting Room 173

Working Group: Social Media.

11:45-13:00 EQuIP Workshop

The development of quality circles for quality improvement in Europe: a mixed methods study involving 26 European countries

Adrian Rohrbasser (CH), &Ulrik Bak Kirk (DK)

Venue: Hall B, Meeting Room 6

Working Group: Quality Circles.

11:45-13:00 EQuIP-VdGM Workshop

The (online) patient will see you now, Doc: primary health care for all through telehealth

Luis Pinho-Costa (PT), Peter A Sloane (IE), Charilaos Lygidakis (IT), Raluca Zoitanu (RO), Raquel Gomez Bravo (ES), Zelal Akbayin (TR) & Ulrik Bak Kirk (DK)

Venue: Bella Sky, Meeting Room 173

Working Group: Social Media.

11:45-13:00 E-Poster Session (Presentation time: 12:25-12:30)

[Practice support for patients with chronic conditions](#)

Ulrik Bak Kirk (DK), Jochen Gensichen (D) & Andree Rochfort (IE)

Venue: E-poster Station 3.

Working Group: Patient Empowerment.

16:15-17:15 VdGM, EGPRN, EQuIP, EURIPA, EUROPREV, EURACT Workshop

A future vision for development of and enhanced collaboration between the Networks of WONCA Europe

Peter Sloane (IE), Mehmet Urgan (TR), Piet Vanden Bussche (BE), Tanja Pekez-Pavlisko (HR), Mateja Bulc (SI) & Jo Buchanan (UK)

Venue: Hall A, Auditorium 15

Working Group: Wonca Europe Network Collaboration.

Saturday 18 June

10:45-12:00 EQuIP Workshop

Being a good-enough GP for non-heterosexual people (LGBT- Lesbian, Gay, Bisexual and Trans people)

Janecke Thesen (NO), Gunnar F Olsen (NO) & Mari Bjørkman (NO)

Venue: Hall A, Auditorium 15

Working Group: Equity.



Events: The years 2015/2016 - WONCA Europe Istanbul Conference, EQuIP Involvement and presentations



October 23, 09:00-16:45

09:00-10:15 WORKSHOP - MARMARA ROOM

Quality Circles at a Glance –

Use of Antibiotics in General Practice

Peter A Sloane, Christina Svanholm, Ulrik Bak Kirk,
Adrian Rohrbasser

[PDF](#)

09:00-10:15 SYMPOSIUM - SADABAT HALL

Role of European general practitioners in
communicating colorectal cancer screening

Bohumil Seifert, Charles Helsper, Martin Rasmussen, Greg Rubin

14:00-15:15 PANEL - HALIC AUDITORIUM

Social Media: An Exercise in Time Wasting
for Young People?

Peter A Sloane, Raluca Zoitanu, Harris Lygidakis, Luis De Pinho
Costa, Ulrik Bak Kirk, Raquel Gomez Bravo

[link](#)

15:30-16:45 GRAND SESSION - FENER/TOPHANE HALL

Wonca Networks: Contribution to Family Medicine

Moderator: Carl Steylaerts

Speakers: Euract Ruth Kalda, Equip Piet Vanden Bussche,

Euripa Tanja Pekez Pavlisko, Europrev Mateja Bulc

15:30-16:45 GRAND SESSION - LALE HALL

Patient centeredness and community centeredness:

How to deal with diversity

Moderator: Andree Rochfort

Speakers: Thomas Freeman, Tina Eriksson

October 24, 09:00-12:30

09:00–10:15 WORKSHOP - SADABAT HALL

Smarter Planet Smarter Health Care, e-Health

Zelal Akbayın, Charilaos Lygidakis, Ulrik Bak Kirk,

Raquel Gomez Bravo, Peter A. Sloane

[PDF](#)

09:00–10:15 WORKSHOP - CIBALI ROOM 2

Can we improve our low back pain tackling?

José Miguel Bueno Ortiz et al.

09:00–10:15 WORKSHOP - HASKOY ROOM

Quality Indicators for Family Practice

Zekeriya Aktürk, Ebru Yilmaz

11:15–12:30 WORKSHOP - MARMARA ROOM

Health inequalities related to socio-economic status:

How primary care may reduce them

Hector Falcoff, Sara Willems,
Piet Vande Bussche, Isabelle Dupie

[PDF](#)

October 24, 14:00-18:15

14:00-15:15 WORKSHOP - BALAT ROOM

How does coding support the key tasks of the GP and improve
patient care?

Ilkka Kunnamo, Karen Kinder, Ferdinando Petrazzuoli,
Fernando Alonso Lopez, Angel Ruiz Téllez

15:30–16:45 GRAND SESSION - HALIC AUDITORIUM

WONCA Europe Anniversary project

EQuIP

[link](#)

17:00–18:15 WORKSHOP - 676 KASIMPASA ROOM 5

Health inequalities related to socio-economic status:
how primary care may reduce them

Hector Falcoff, Sara Willems, Piet Vande Bussche,
Isabelle Dupie

[PDF](#)

17:00-18:15 WORKSHOP - 1580 BALAT ROOM

Patient safety in primary care: get started

Isabelle Dupie, Andree Rochfort

[PDF](#)

17:00-18:15 WORKSHOP - 306 SUTLUCE ROOM 1

Quality in my practice. How do I start?

Piet Vanden Bussche, Andrée Rochfort

[PDF](#)

Events: The years 2015/2016 - 47th EQuIP Meeting in Fischingen (Switzerland) 23-25 April 2015



The 47th EQuIP Assembly Meeting will be held in Fischingen in Switzerland from 23-25 April 2015. The theme will be Knowledge Translation in Primary Health Care: Focus on Quality Circles.

Ongoing quality improvement is fundamental to modern family medicine; it is about providing personcentred, safe and effective care, and efficient use of current resources in a fast-changing environment. There are diverse methods, tools and approaches to quality improvement.

Quality Improvement (QI) is an organised and data-guided activity which brings about positive change in the delivery of care; sharing with Knowledge Translation (KT) the desire to increase the prospect of favourable patient outcomes. Whereas QI affects local problems like perceived inefficient, harmful or badly-timed health care, KT deals with generalizable concepts to increase and disseminate knowledge.

In other words, KT is the synthesis, dissemination and exchange of knowledge to provide effective health care, and QI is the process at the local or organisational level where quality issues arise..

education are insufficient for maintaining an adequate level throughout a professional career. Therefore, continuous development requires continuous medical education (CME).

CME is a form of education where physicians acquire new knowledge from research and publications. Incorporation of new medical knowledge into the professional role that allows delivery of good-quality patient care is called continuous professional development (CPD). CME and CPD are necessary prerequisites for both QI and KT.

The emphasis of this conference is on Quality Circles (QCs), small groups of 6 to 12 professionals from the same background who meet at regular intervals to consider their standard practice. The focus of discussion is usually a critical evaluation of a key aspect within the multifaceted nature of quality in health care.

QCs are commonly used in primary health care in Europe to consider and improve standard practice over time. They represent a complex social intervention that occurs within a fast-changing system. Numerous controlled trials, reviews and studies have shown small but unpredictable positive effects on behaviour change. Although QCs seem to be effective, stakeholders have difficulties understanding how the results are achieved and in generalising them with confidence.

The objective of the conference is to document the range of components that characterise QCs, their underlying mechanisms and the local context in which they are conducted.

The patterns in which components act both independently and inter-dependently within QCs have to be investigated and mapped in relation to variations in these underlying mechanisms and the local context. A survey on QCs in European countries will be repeated.

The aim is to identify optimal conditions for success which may then inform participants as they manage and maintain current QCs and plan future ones to improve clinical practice. Basically, it is about unpacking the black box to see what variations of the programme work for whom and under what contextual features by looking at numerous projects that have been undertaken.

Successful projects may show what works, whereas unsuccessful projects will show what does not work. Oral presentation of the projects will be followed by discussions in small groups. Workshops on various aspects will give insight into different issues QCs work with.

Adrian Rohrbasser

Events: The years 2015/2016

- 47th EQuIP Meeting in Fischingen (Switzerland) 23-25 April 2015



Friday 24 April 2015

08.15-08.30 Welcome!
(François Héritier, president of the Swiss Association of Family Medicine)

08.30-09.15 Knowledge Translation and Implementation Science

Venue: Library
(Sharon Mickan, Centre for Evidence Based Medicine, University of Oxford)

[Profile](#), [PDF](#)

09.15-10.00 Evaluation in Primary Health Care

Venue: Library
(Janet Harris, School of Health and Related Research (ScHARR), University of Sheffield)

[Profile](#), [PDF](#)

10.15-10.30 Discussion

Venue: Library
(EQuIP)

10.30-11.00 Coffee and tea

11.00-12.30
a) What works when and under what circumstances for how long in a QC?

Venue: Seminar Room
(Adrian Rohrbasser, Sharon Mickan, Janet Harris)

b) Practice-based Small Group Learning in Scotland

Venue: Group Room 1
(Peter McCallister)

[PDF](#)

c) Experiences with data-based QCs in Baden-Wuerttemberg, Germany: What works and what perspectives for the future?

Venue: Group Room 2
(Petra Kaufmann-Kolle, AQUA Institute, Göttingen)

d) Quality Circle Technique (Moderated)

Venue: Group Room 3
Guido Schmiemann, B. Seifert & J. Kovar
Andre Nguyen

12.30-14.00 Lunch

14.00-15.30
a) Evaluation of Quality Circles:
The documentary method

Venue: Seminar Room
(Marianne Jossen)

[PDF](#)

b) Illustration of Irish QC

Venue: Group Room 1
(Henry Finnegan)

c) Implementation of Guidelines:
Dutch and Swiss Quality Circles

Venue: Group Room 2
(Bas Spelberg, Felix Huber)

d) APO: The Next Audit Project?

Venue: Group Room 3
(Anders Munck & Jesper Lykkegaard)

15.30-16.00 Coffee and tea

16.00-16.30 Systematic Review on Quality Circles:
Do they actually work and how?

Venue: Seminar Room
(Adrian Rohrbasser)

[PDF](#)

16.30-18.00 Accreditation and Quality Circles:
European Panel Session
Moderator: Sharon Mickan

Venue: Seminar Room
(EQuIP)

Improving Quality in Primary Care – The role of the CQC in England's health service
(Alastair Blake).

[PDF](#) (UK)

[PDF](#) (Moderator)

18.30-20.00 Dinner

Friday 25 April 2015

08.30-09.00 Quality Circles: Quality Improvement in ambulatory Care in Germany

Venue: Library
Ingrid Quasdorf

[PDF](#)

09.00-09.30 Dutch Quality Circles

Venue: Library
(Bas Spelberg)

[PDF](#)

09.30-10.00 CME Small Group Learning in Ireland and influence on medical practice

Venue: Library
Henry Finnegan

10.00-10.30 Coffee and tea

10.30-12.00

a) What works when and under what circumstances for how long in a QC?

Venue: Seminar Room
Adrian Rohrbasser, Sharon Mickan, Janet Harris

b) Quality Circles in Denmark

Venue: Group Room 1
(Christina Svanholm, Ulrik Bak Kirk)

c) QiSA-Indicators for Coronary Heart Disease (CHD): How to work with in Quality Circles?

Venue: Group Room 2
(Edith Andres)

[PDF](#)

d) PDCA Cycle

Venue: Group Room 3
(Piet Vanden Bussche, Zalika Klemenc Ketis)

[PDF](#)

12.15-12.30 Results of EQuIP Survey:
Quality Circles Across Europe
(Adrian Rohrbasser, Ulrik Bak Kirk)

12.30-14.00 Concluding Remarks and Farewells
Check out and Lunch
EQuIP

Events: The years 2013/2014

- 46th EQuiP Meeting in Tallinn (Estonia) 16-18 October 2014



Autumn 2014, Tallinn, Estonia

Ladies and gentlemen,

It is our honour to invite you to the 46th EQuiP Assembly Meeting being held in Tallinn in Estonia from 16-18 October 2014, and to the conference with the title Digital prescribing in primary care: A tool for prompt service or a challenge to quality evaluation? taking place as part thereof.

Digital prescriptions are one of the tools we as Estonian doctors use in our everyday work to prescribe medicines to our patients. They came into our lives in 2010, accompanied by debates, complaints and problems in the first few months of their use.

Today we are accustomed to prescribing digitally – it represents a fast and accurate way of issuing medications to patients and allows doctors to monitor medicines that have been prescribed and purchased. But what else has it changed? What is the European experience of digital prescribing?

This is an issue we want to talk about and share our views on.

We hope this autumn event in Tallinn will be a memorable and inspiring one. See you at the conference!

Yours,
*Katrin Martinson @
Le Vallikivi*

On behalf of the board of the Estonian Society of Family Doctors





Events: the years of 2013/2014 - 45th Assembly Meeting in Ljubljana: Interprofessional Management of Patients in Family Medicine



The 45th EQuIP Assembly Meeting was held in May 8-10th 2014 in Ljubljana, Slovenia. The theme was Interprofessional Management of Patients in Family Medicine.

This correlates well with the three competences of family physician:

- To use a comprehensive approach
- To be oriented towards community and to utilise a holistic model of care.
- This approach encompasses managing both acute and chronic health problems, applying health promotion and disease prevention, managing and coordinating health promotion, prevention, cure and care, and reconcile the health needs of individual patients and the health needs of the community.

To accomplish the above mentioned tasks, there is a need for team work in family practices, and between family practices and the community, which includes the transfer of some tasks and performance to other member of family physicians' team and involving the multidisciplinary team in the community, for example, nurse practitioners managing chronic patients and performing preventive activities, clinical pharmacists managing the problem of polypharmacy, patient groups, voluntary agencies and team members promoting and managing patient self-management of their illnesses, social workers managing the social problems of patients etc.

Interprofessional management of patients in family medicine therefore offers quality management of patients and even more potential for quality improvement.

[See photos from the EQuIP Meeting here:](#)

Zalika Klemenc Ketis



Events: the years of 2013/2014

- 45th Assembly Meeting in Ljubljana: Interprofessional Management of Patients in Family Medicine

Friday 09 May 2014

09.00-10.30 Report on projects and introduction to groupwork:

- Teaching quality (Zalika), 10 minutes.

- PECC-WE (Andree & Jochen), 45 minutes. A tool on self-management support "motivational interviewing" will be presented. The colleagues will be invited to support an evaluation of the tool in their countries.

- Newsletters (Ulrik), 10 min.

- Summer Schools.

- WONCA 2014 Lisbon preparations.

- Other projects?
(EQuIP)

10.30-11.00 Coffee and tea

11.00-12.30 Group work
EQuIP

12.30-14.00 Lunch

14.00-18.00 International conference on interprofessional management of patients in family practice
(Moderator Zalika Klemenc-Ketiš)

14.00-14.20 Team work – the future of primary care: evidences of success and expected challenges
(Diederik Aarendonk, Coordinator European Forum for Primary Care)(EFPC)

[PP \(PDF\)](#)

14.20-14.40 Recent developments in pharmaceutical care: Europe and Hungary
(Prof. Balázs Hankó, Vice-president of EuroPharm Forum)

[PP \(PDF\)](#)

14.40-15.00 Project regarding the cooperation between physicians and pharmacist relating to communication in serious adverse drug events that are detected in pharmacies
(Guido Schmiemann, German EQuIP member)

[PP \(PDF\)](#)

15.00-15.20 Management of chronic patients in Sweden
(Eva Arvidsson, Swedish EQuIP member)

[PP \(PDF\)](#)

15.45-16.15 Coffee and tea

16.15-16.35 Interprofessional collaboration in family practice in Slovenia
(Prof. Janko Kersnik)

[PP \(PDF\)](#)

16.35-16.55 Patients' attitudes towards nurse practitioners in family practice in Slovenia
(Metka Žitnik-Šircelj, graduated nurse)

[PP \(PDF\)](#)

16.55-17.15 Patients' evaluations of multidisciplinary care
(Assist. prof. Zalika Klemenc-Ketiš)

[PP \(PDF\)](#)

Sunday 10 May 2014

09.00-10.30 3 parallel workshops:

- Diederik Aarendonck

- Balázs Hankó and Guido Schmiemann on collaboration with pharmacies

- Eva Arvidsson

(EQuIP)

10.30-11.00 Workshops present results and plans
(EQuIP)

11.00-12.00 Sum up & to dos
(EQuIP, Tina Eriksson)

12.00-13.00 Lunch

Videos

- Diederik Aarendonck:

[Team work – the future of primary care](#)

- Balázs Hankó:

[Recent developments in pharmaceutical care](#)

- Guido Schmiemann:

[Communication in serious adverse drug events](#)

- Eva Arvidsson:

[Management of chronic patients in Sweden](#)

- [Panel Discussion](#)

- Janko Kersnik:

[Interprofessional collaboration in family practice in Slovenia](#)

- Metka Žitnik Šircelj:

[Patients' attitudes towards nurse practitioners in family practice in Slovenia](#)

- Zalika Klemenc Ketiš:

[Patients' evaluations of multidisciplinary care](#)

Events: the years of 2013/2014

- 44th Assembly Meeting in Bologna: Patient Empowerment



The intention behind this EQuIP meeting was to link it to an International Congress organized by Emilia Romagna and Tuscany Regions: Primary Care Experiences: Innovation 2.0 in Territorial Care.

The relevant themes were:

- Political and institutional approach.
- Taking care of multi-morbidity.
- Tools to develop individual and community empowerments.
- Professional integration and review of new competences.

However, it turned out to be an EQuIP event only about: Chronic Disease management in general practice/ family practice?

*Angelo Campanini @
Gianluigi Passerini*



Events: the years of 2013/2014

- 44th Assembly Meeting in Bologna: Patient Empowerment



Friday 15 November 2013

08.30-09.45 Dealing with chronic diseases and multimorbidity - Quality and spending review in Primary Care in Emilia Romagna, Italy.

Discussion on resources limitation and quality of care in Europe.
(Gigi, Angelo)

[PP slides \(PDF\)](#) [\(PP slides \(PDF\)\)](#)

09.45-11.00 Projects:
Equity: Status?

LdV: Outputs and the future of teaching quality?

EQuIP newsletter: Visions and interaction - Online journal clubs
(Hector, Tomasz, Ulrik)

11.00-11.30 Coffee and tea

11.30-12.30 What can we offer our members?
How can we make sure organisational members are heard and how to involve them?
(Ilkka presents visions for joint EQuIP- Duodecim projects.
Tina, Ilkka)

[PP slides \(PDF\)](#)

12.30-13.30 Workshop on Quality Circles
(Adrian)

[PP slides \(PDF\)](#)

13.30-14.30 Lunch in the Roncati Hospital refectory

14.30-15.15 Patient empowerment: Concepts
(Ernesto Mola)

15.15-17.00 PECC-WE workshop
(Andree, Jochen, Ernesto, Ilkka)

17.30-18.00 A comprehensive approach to reduce hospitalization in chronic heart failure (CHF) patients: A pilot project in Parma, Emilia-Romagna Region, Italy.
(Stefano Del Canale)

[PP slides \(PDF\)](#)

Saturday 16 November 2013

09.30-10.30 Next EQuIP meetings and Lisbon 2014
(Tina, José, Alex)

10.30-12.00 WONCA World Working Party project workshop:
Tools, methods and international expert panels
(Ulrik)

13.00-14.00 Light lunch

14.00-14.30 Lecture on the birth of medicine in Bologna
(Alessandro Ricciardi)

14.30-17.00 Guided visit to S. Maria della Vita and S. Maria dellamorte hospitals; the Basilica of San Petronio; Archiginnasio and Anatomic Theater
(Alessandro Ruggeri)

Videos:

[Gianluigi Passerini](#) - Chronic diseases management, multimorbidity, resources limitation and quality in Italian General practice / Family Medicine

[Angelo Campanini](#) - Primary Care in Emilia Romagna

[Ilkka Kunnamo](#) - Visions for EquiP Duodecim projects

[Adrian Rohrbasser part 1](#) and [part 2](#) - Quality Circles (Continuing Medical Education, CME) and Quality Improvement

[Ernesto Mola](#) - Patient Empowerment Concepts

[Andrée Rochfort](#) - The Patient Empowerment in Chronic Conditions project, EquiP / Wonca Europe (PECC-WE)

[Stefano Del Canale](#) - A Comprehensive Approach to Reducing Hospitalisations in Chronic Health Failure patients: a pilot project in Parma, Emilia Romagna Region, Italy

Events: the years of 2013/2014

- WONCA World 2013 in Prague 25-29 June 2013



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This year's WONCA World conference in Prague was a very fruitful event, I think to everyone who participated but to me in particular. Many thanks to Bohumil Seifert for a very well organized event.

In my memory of the conference four events stood out:

- As the first, I will mention the opening event an outstanding performance was of the local band of handicapped youth – the TAP TAP, composed from handicapped people of Jedlickuv ustav. The presences of the group set a great and inviting and including atmosphere and the performance was uplifting.

- The second event of personal importance to me was the key note lecture by professor Igor Švab. He stated: "By putting too much focus on measurable standards and by forgetting the personal approach, we are denying our patients our feelings, our wisdom, our caring, our love, the very values that are needed in a world dominated by productivity and profit. Using rationalistic measures only is not enough in explaining quality and contribution of family medicine". For those of you who did not attend the Prague conference, Igor's speech was recorded and can be found at:

<http://wonca2013.tone.cz/>

- The third was the workshop by Andree Rochfort on the afternoon of Tuesday, June 25 "Sharing the skills to survive in a rapidly changing medical workplace". The message from the audience of international GPs was that the main stress factor in their present work life derives from quality measurement and accreditation programs.

Especially top-down approaches with little influence of the GPs and staff were conceived as problematic for job satisfaction, doctor-patient relations and recruitment of young GPs to GP/FM.

- The fourth was meeting the members of the WONCA World Working Party of Quality and Safety (WWWOQS). Members from Africa and Asia strive to improve care, to develop indicators of care, to measure care, to get access to evidence based guidelines, to teach quality and safety, because in many of their setting this is totally absent.

So on one hand, the measurement, the evidence based approach is of course needed. On the other hand, when applied, GPs become stressed, frustrated and overwhelmed by the bureaucracy of it all.

Bridging that dilemma is perhaps the most important task for EQuIP in the years to come. At the WWWPQS meeting, President Michael Kidd participated and urged the group to write up a policy statement before the end of the conference.

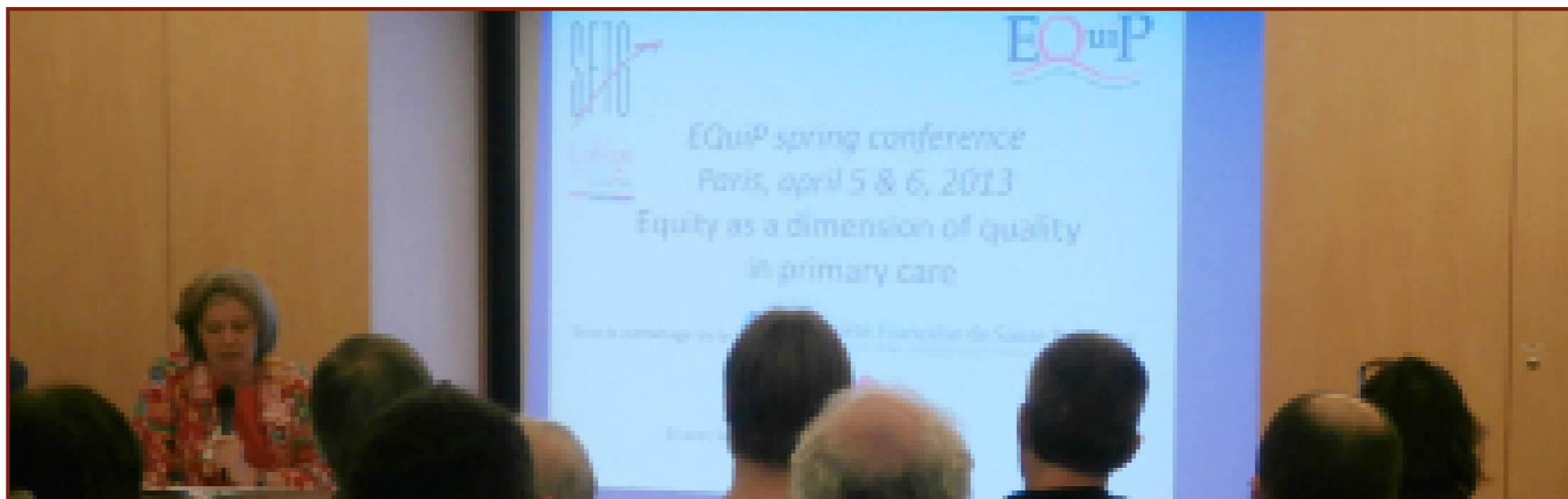
Through the great work of Alexandre Gouveia the draft statement attached here was written up. We feel that we succeeded in balancing the need for QI and Safety to patient centeredness, respect of patients' privacy and confidentiality, prioritizing quality and safety work and emphasizing the need of local leadership in the clinics of that work. You may find the draft policy statement here. Comments are very welcome.

In order to meet the needs of GPs who are at the beginning of the travel to quality and safety, we have the support from WWWPQS, also financially to create a repository of quality and safety tools on the EQuIP and WWWPQS websites.

The results of the Leonardo da Vinci project, the Linnaeus project and Canadian Cheryl Levitt's extensive work on quality indicators may be examples of work, that may be very good starting points.

Tina Eriksson

Events: the years of 2013/2014 - 43rd EQuIP Assembly Meeting in Paris 5-6 April 2013: Equity



The main focus and theme of the 43rd EQuIP assembly meeting in Paris 5-6 April 2013 was **Equity as a Dimension of Quality in Primary Care**.

Huge variation exists in the care that patients with the same health problem receive. These variation may reflect good medical care, adapted to patient needs, which may be different.

However, sometimes variations in care between patient groups find their origin in social processes or are the result of underlying social mechanisms: Unequal access to care for patients from different ethnic or socio-economic groups or differences in treatment between groups without any medical evidence.

for Equity in Health (ISEqH) equity in health care implies that there are no differences in health care where health needs are equal (horizontal equity) or that enhanced health care is provided where greater health needs are present (vertical equity).

Inequity in health care refers to variations in health care which are not the result of variations in the patient's need for care but from the patient's social status, income, ethnic background, gender, intelligence level, or ability or willingness to participate in the management of their own conditions.

*Hector Falcoff
Isabelle Depui*

Events: the years of 2013/2014

- 43rd EQuiP Assembly Meeting in Paris 5-6 April 2013: Equity



Friday 05 April 2013

14.00-14.30 Welcome, presentation of EQuiP, SFTG, and the program of the meeting

Tina Eriksson (Collège danois de médecine générale, présidente d'EQuip) & Isabelle Dupie (SFTG)

[PP slides \(PDF\)](#)

14.30-15.00 - Introduction: Frame, definitions, issues

Sara Willems
(Université de Gand, Belgique)

[PP slides \(PDF\)](#)

15.00-15.30 How primary care may reduce disparities?

Yann Bourgueil
(IRDES, France)

[PP slides \(PDF\)](#)

15.30-16.00 Equity in primary care in Europe: First results of the Qualicop study

Sara Willems
(Université de Gand, Belgique)

[PP slides \(PDF\)](#)

16.00-16.30 Coffee and tea

16.30-17.00 May P4P improve equity in primary care?

Tim Doran
(Université de Manchester, Royaume Uni)

[PP slides \(PPT\)](#)

17.00-17.30 Why and how do we need to register the social status in the medical record?

Gladys Ibanez
(Université Paris P&M Curie et SFTG, France)

[PP slides \(PDF\)](#)

17.30-18.00 The EQuiP delegates perception of equity in primary care

Dorotheï e Rambaud
(Université Paris Descartes et SFTG, France)

[PP slides \(PDF\)](#)

18.00-18.45 General discussion and conclusions of the afternoon

Virginie Ringa
(INSERM, France)

Saturday 06 April 2013

09.00-09.30 Assessment of the equity of preventive care among GPs in training practices

Laurent Rigal
(Université Paris Descartes, France)

[PP slides \(PDF\)](#)

09.30-10.00 impact on the equity of health care? The greek experience

Christos Lionis
(Université de Crète, Grèce)

[PP slides \(PDF\)](#)

10.00-10.30 What training for health professionals about the equity of health care?

Piet Vanden Bussche
(Université de Gand, Belgique)

[PP slides \(PDF\)](#)

10.30-11.00 Coffee and tea

11.00-12.00 Three workshops: Professional education/social status in the medical record/EQuip position paper about equity in primary care (EQuiP)

12.00-13.00 Conclusions. Messages to take home. How to continue?
(Intervenants à préciser)

Videos:

[Sara Willems - Frame, definitions, issues](#)

[Yann Bourgueil - How primary care may reduce disparities?](#)

[Tim Doran - May P4P improve equity in primary care?](#)

[Gladys Ibanez - Why and how do we need to register the social status in the medical record?](#)

[Dorotheï e Rambaud - The EQuiP delegates perception of equity in primary care](#)

[Laurent Rigal - Assessment of the equity of preventive care among GPs in training practices](#)

[Piet van den Busche - Teaching Equity in Health Care](#)

[Christos Lionis - The crisis and the equity of health care \(Greece\)](#)

Events: the years of 2011/2012

- 42nd EQuIP Assembly Meeting in Erzurum 23-25 November 2012: Patient Safety



The main focus and theme of the 42nd EQuIP assembly meeting in Erzurum 23-25 November 2012 was Patient Safety in Family Practice.

We continued the new initiative from Zagreb and Stockholm - the open part of the meeting - and once again it proved very valuable with interesting presentations on recent developments in the health system of Turkey.

*Nezih Dagdeviren
Zekeriya Aktürk*

Events: the years of 2011/2012

- 42nd EQuIP Assembly Meeting in Erzurum 23-25 November 2012: Patient Safety



Friday 23 November 2012

17.00-18.00 Arrivals

18.15 -18.30 Opening of the meeting, Welcome to new members
(Tina Eriksson)

18.30 -19.30 National updates

19.30 Dinner

Saturday 24 November

08.30 - 10.00 Executive report - Stockholm minutes for approval, Updates on organizational and financial issues, coming meetings and conferences
(Executive)

10.00-10.30 Coffee and tea

10.30-14.30 Open part of the meeting

10.30-11.15 Patient Safety in Rural Practices - the collaboration between EQuIP and EURIPA
(Tina Eriksson)

11.15-12.00 Patient Safety in Turkey
(Rabia Kahveci)

[PP slides \(PDF\)](#)

12.00-12.30 Opening EQuIP for individual memberships: Registrations from Turkey
(Zekeriya Aktürk)

12:30-13.30 Lunch

13.30-14.15 Recent condition of family physicians in Turkey and future projections
(Zekeriya Aktürk)

[PP slides \(PDF\)](#)

14.15-15.00 Recent developments in the health system of Turkey
(Serhat Vancelik)

[PP slides \(PDF\)](#)

15.00-15.30 Tea & Coffee

15.30-17.00 Sightseeing tour

17.00-18.00 Rest

17.00-18.00 Gala dinner

Sunday 25 November

09.00 - 10.00 Conclusion and evaluations
(Tina Eriksson)

10.00 -12.30 Group work on Patient Safety

12.30 -13.30 Lunch

13.30 Goodbyes

Videos:

[Rabia Kahveci - Patient Safety in Turkey](#)

[Zekeriya Aktürk - Recent condition of family physicians in Turkey and future projections](#)

[Serhat Vancelik - Recent developments in the health system of Turkey](#)



Events: the years of 2011/2012 - 41st EQuIP Assembly Meeting in Stockholm 12-14 April 2012: Nationally Aggregated Data in Family Medicine



The main focus and theme of the 41st EQuIP assembly meeting in Stockholm 12-14 April 2012 was Nationally Aggregated Data in Family Medicine.

We continued the new initiative from Zagreb - the open part of the meeting - and once again it proved very valuable with interesting presentations on nationally aggregated data experiences and systems from the UK, Belgium, the Netherlands, Sweden, Denmark, Finland, Spain, Catalonia and Portugal.

Eva Arvidsson
Sven Engström



Events: the years of 2011/2012

- 41st EQuiP Assembly Meeting in Stockholm 12-14 April 2012: Nationally Aggregated Data in Family Medicine

Thursday 12 April 2012

18.00-18.15 Opening of the meeting. Welcome to new members.
(Tina Eriksson)

18.15-18.30 WONCA Anniversary fund; Chronic Condition Patient Self-Management in General Practice.
(Andree Rochfort)

18.30-19.00 Nationally aggregated data - the United Kingdom
(Nigel Sparrow)
[PP slides \(PDF\)](#)

19.00-19.30 Nationally aggregated data - Belgium
(Piet Vanden Bussche)
[PP slides \(PDF\)](#)

Friday 13 April 2012

10.30-10.35 Official introduction to the open part of the meeting.
(Tina Eriksson)

10.35-11.00 Leonardo da Vinci project Innovative lifelong learning of GPs in QI supported by information technology - progress report
(Tomasz Tomasik)
[PP slides \(PDF\)](#)

11.00-11.20 Nationally aggregated data – Sweden
(Sven Engström)
[PP slides \(PDF\)](#)

11.20-11.40 Nationally aggregated data – Denmark
(Henrik Schroll & Janus Laust Thomsen)
[PP slides \(PDF\)](#)

11.40-12.00 Nationally aggregated data – Finland
(Klas Winell)
[PP slides \(PDF\)](#)

12.00-12.45 Sandwich lunch

12.45-13.10 Nationally aggregated data – the Netherlands
(Rob Dijkstra)
[PP slides \(PDF\)](#)

13.10-13.40 Nationally aggregated data – Spain
(José Miguel Bueno Ortiz)
[PP slides 1 \(PDF\)](#)
[PP slides 2 \(PDF\)](#)

13.40-14.10 Nationally aggregated data – Spain
(Toni Dideu)
[PP slides \(PDF\)](#)

14.10-14.30 Nationally aggregated data – Portugal
(Alexandre Gouveia)
[PP slides \(PDF\)](#)

14.30-15.00 Tea & Coffee

15.00-15.45 Results of EQuiP Survey on aggregated data
(Eva Arvidsson)
[PP slides \(PDF\)](#)

15.45-16.00 Conclusions - farewells to open meeting participants
(Tina Eriksson)

Videos:

[Nigel Sparrow - the UK](#)

[Piet Vanden Bussche - Belgium](#)

[Rob Dijkstra - the Netherlands](#)

[Sven Engström - Sweden](#)

[Henrik Schroll & Janus Laust Thomsen - Denmark](#)

[Klas Winell - Finland](#)

[José Miguel B. Ortiz - Spain](#)

[Toni Dideu - Catalonia](#)

[Alexandre Gouveia - Portugal](#)



Events: the years of 2011/2012 - 40th EQuIP Assembly Meeting in Zagreb 3-5 November 2011: Practice Accreditation



The 40th EQuIP assembly meeting in Zagreb 3-5 November 2011 was truly special in various ways. All the way through the main focus and theme of the meeting was practice accreditation – from the national updates, the interaction with the Croatian primary care organizations, the open part of the meeting and the group work afterwards.

The open part of the meeting was a new initiative, and it proved very valuable with interesting presentations on the accreditation systems in the UK, the Netherlands, Germany, Estonia and Croatia.

*Zlata Ozvacic
Venija Cerovecki Nekic*



Events: the years of 2011/2012

- 40th EQuiP Assembly Meeting in Zagreb 3-5 November 2011: Practice Accreditation

Friday 4 November 2011

10.30-11.00 Official introduction to the open part of the meeting
(Zlata Ozvacic Adzic & Venija Cerovecki Nekic)

11.00-11.15 European accreditation schemes – the UK
(Helen Lester)

[PP slides \(PDF\)](#)

11.15-11.30 European accreditation schemes – the Netherlands
(Rob Dijkstra)

[PP slides \(PDF\)](#)

11.30-11.50 EPA. New results
(Sara Willms)

[PP slides \(PDF\)](#)

11.50-12.10 Building the QS in FM, Estonian experience
(Katrin Martinson)

[PP slides \(PDF\)](#)

12.10-12.30 Plan and structure of accreditation process in
FM in Croatia
(Venija Cerovecki Nekic on behalf of Renato Mittermayer)

[PP slides \(PDF\)](#)

12.30-12.50 Accreditation in Croatian family medicine -
ideas and lessons from past experience
(Hrvoje Tiljak)

[PP slides \(PDF\)](#)

12.30-13.30 Lunch

13.30-14.30 Panel discussion
(Helen Lester, Rob Dijkstra, Sara Willms)

14.30-15.00 Conclusions - farewells to open meeting participants

Videos:

[Practice Accreditation in Croatia, Spain and Estonia](#)

[Dr. Piet Vanden Bussche - The patient perspective on practice accreditation](#)

[Dr. Zlata Ozvacic Adzic and Dr. Le Vallikivi - Why practice accreditation is important and useful](#)

[Venija Cerovecki Nekic - Plan and structure of accreditation process in FM in Croatia](#)

[Hrvoje Tiljak - Accreditation in Croatian family medicine - ideas and lessons from past experience](#)

[Katrin Martinson - Building the QS in FM, Estonian experience](#)

[Helen Lester - European accreditation schemes – the UK](#)

[Rob Dijkstra - European accreditation schemes – the Netherlands](#)

Events: the years of 2011/2012 - EQuIP Invitational Conference April 2011



The EQuIP Invitational Conference in Copenhagen from 7-9 April 2011 focused on: "Value for money in GP - management and public trust".

EQuIP's invitational conferences aimed at presenting cutting edge knowledge on quality of primary care/family medicine to a selected audience of the administrators and politicians involved in the European primary sectors.

There was no conference fee - participants and presenters of projects were invited. The conference was supported by the Danish Regions, The Danish College (DSAM), The Danish Union of GPs (PLO) and EQuIP.

EQuIP delegates were responsible for inviting a restricted number of participants from each of the member countries of WONCA-Europe.

Key note speakers were Frede Olesen, Andreas Christian Sönnichsen, Iona Heath, José Braspenning, Martin Roland and Richard Roberts.

*Tina Eriksson
Ynse de Boer*

Events: the years of 2011/2012

- EQuIP Invitational Conference April 2011



7th of April 2011

12.30-13.30 Registration

13.30-13.45 Welcome
(Tina Eriksson)

13.45-14.45 Opening lecture: Shared Care in Denmark
(Professor Frede Olesen)
[PP slides](#)

14.45-15.00 Coffee and Tea

15.00-16.00 Key note lecture: Improving Quality in Primary Care: Is Money the Answer?
(Professor Martin Roland)
[PP slides](#)

16.00-19.00 Walk to and visit in the City Hall

8th of April 2011

09.00-10.00 Key note lecture: Patient Safety in Family Medicine
(Professor Andreas Sönnichsen)

10.00-10.30 Break/poster walk; Poster walk at 10.00
(Søren Friberg)

10.30 - 12.00 Oral presentations, Practice accreditation
Chair: Joachim Szecsenyi
Venue: Skt. Hans Torv – Ground floor

Quality and safety in primary care: Recent achievements in the Czech Republic
(Bohumil Seifert)
[Abstract](#)

Implementation to optimise antibiotic prescription - embedment within the Dutch practice accreditation
(Alike Van der Velden)
[Abstract](#) [PP slides](#)

Accreditation in Danish general practice. How to work with standards and criteria in practice
(Uwe Jansen)
[Abstract](#) [PP slides](#)

Developing a multi-centered quality management strategy according to ISO 9001 standards in Aragon
(Jose María Turón)
[Abstract](#) [PP slides](#)

Quality Issues in General Practice at the Crossroads in Turkey
(Mustafa Tasdemir)
[Abstract](#)

10.30 - 12.00 Oral presentations, Implementation - Meeting standards of care.
Chair: Venija Cerovecki Nekić
Venue: Nørrebros Runddel – Ground floor

Results from an APO audit about hypertension
(Maja Skov Paulsen)
[Abstract](#) [PP slides](#)

Introduction of P4P in France: the CAPI programme
(Olivier Saint-Lary)
[Abstract](#) [PP slides](#)

Reasons for discrepancies in medication reports between patient and GP – an observational study
(Guido Schmiemann)
[Abstract](#) [PP slides](#)

Scandinavian evaluation of laboratory equipment for primary health care - SKUP
(Esther Jensen)
[Abstract](#) [PP slides](#)

pvkvalitet.se – a website for easy benchmarking and improvement of quality in primary health care
(Eva Arvidsson & Sven Engström)
[Abstract](#)

Structured data from patient files collected electronically from general practice in Denmark
(Janus Laust Thomsen)

10.30 - 12.00 Workshops

Venue: Kastrup – 1st floor
Teaching the Quality cycle: FOCUS on planning a project
(Piet Vanden Bussche & Luc Seuntjens)
[Abstract](#) [PP slides](#)

Venue: Hovedbanen - 2nd floor
The QoF of my dreams: How would I build up the system if it was to be started anew?
(Helen Lester & Pieter van den Hombergh)
[Abstract](#) [PP slides](#)

Venue: Enghave Plads – 2nd floor
Dealing with Uncertainty in General Practice - Development of a Questionnaire
(Antonius Schneider & Magdalena Wübken)
[Abstract](#)

Venue: Tivoli – 2nd floor
How to get clinical decision support work – problems and solutions
(Andreas Sönnichsen & Ilkka Kunnamo)
[Abstract](#)

Venue: Christianshavn – 1st floor
Disease management policies for GPs in Dutch Primary Care
(Karen van Ruiten, assisted by Kees In't Welt)
[Abstract](#) [PP slides](#)

12.00-13.30 Lunch / Poster walk at 13.00 -
(Gordon Littman)

Events: the years of 2011/2012

- EQuIP Invitational Conference April 2011



8th of April 2011

13.30 - 15.00 Oral presentations, Quality organisation and coordination

Chair: Bohumil Seifert

Venue: Skt. Hans Torv – Ground floor

Is the multi-professional group practice in 'Maisons de santé' the future of primary care in France?

(Yann Bourgueil)

[Abstract](#) [PP slides](#)

Clinical and health governance: A navigation tool for primary care

(Alexandre Gouveia)

[Abstract](#)

Quality Improvement in Primary Care in Slovenia

(Mateja Bulc)

[Abstract](#) [PP slides](#)

Predictors of health care utilisation in German primary care practices

(Antonius Schneider)

[Abstract](#)

Happy practice staff and unhappy general practitioners: What's going on in German primary care?

(Katja Goetz)

[Abstract](#) [PP slides](#)

Burnout in general practitioners in Croatia – does it affect inter-personal quality of care?

(Zlata Ozvacic Adzic)

[Abstract](#)

13.30 - 15.00 Oral presentations, Changing practice - feedback, coaching and teaching

Chair: Jesper Lundh

Venue: Nørrebros Runddel – Ground floor

Setting goals in diabetes treatment through electronic data collection and feedback to patients and GPs

(Berit Lassen)

[Abstract](#)

Coaching the general practice team in quality improvement: coaches working hours

(Annelies Van Linden)

[Abstract](#) [PP slides](#)

Assessment of Organization in Family Medicine in Slovenia – MM and IFPMM

(Tatjana Cvetko)

[Abstract](#) [PP slides](#)

Decreasing antibiotics use in primary care: review of effectiveness of behavioural interventions

(Alike Van der Velden)

[Abstract](#) [PP slides](#)

A remedy for over-prescribing of antibiotics in general practice: The HAPPY AUDIT project

(Anders Munck)

[Abstract](#) [PP slides](#)

Teaching quality in family medicine: Preliminary results of a European cross-sectional study

(Zalika Klemenc-Ketis)

[Abstract](#) [PP slides](#)

13.30 - 15.00 Workshops

Venue: Kastrup – 1st floor

The Danish Quality Model for GP. Evaluation and discussion of a model under development

(Tina Eriksson, Henrik Kousholm, Stephen Campbell & Joachim Szecsenyi)

[Abstract](#) [PP slides](#)

Venue: Hovedbanen – 2nd floor

Metrics and mystery: Measuring quality in the therapeutic relationship

(Trisha Greenhalgh & Iona Heath)

[Abstract](#) [PP slides](#)

Venue: Enghave Plads – 2nd floor

Centre-based incident reporting in Dutch general practice

(Dorien Zwart, assisted by Andrée Rochfort)

[Abstract](#)

Venue: Tivoli – 2nd floor

Do we treat all patients equal? Equity as a criterion to evaluate quality of primary care

(Sara Willems, Piet Vanden Bussche & Dirk Avonts)

[Abstract](#)

Events: the years of 2011/2012

- EQuIP Invitational Conference April 2011



8th of April 2011

15.00-15.30 Break/poster walk; Poster walk at 15.00
Zlata Ozvacic Adzic

15.30-17.00 Panel discussion: Pros and Cons of Pay for Performance

Chair: Kees In't Welt
(Dr. Iona Heath & Dr. José Braspenning)

17.00-19.00 Rest

19.00-24.00 Conference Gala Dinner and Dance

9th of April 2011

10.00 - 11.30 Oral presentations, Patient safety and transition of care

Chair: Andreas Sönnichsen
Venue: Skt. Hans Torv – Ground floor

Patient safety culture in general practices – Is safety climate associated with safer processes?
(Barbara Hoffmann)

[Abstract](#)

Improving patient safety – recommendations for the content and structure of a patient safety incident classification system in primary care
(Kerstin Klemp)

[Abstract](#) [PP slides](#)

Developing healthcare professionals' reflective reasoning, an essential feature for patient safety
(Marianne Samuelsson)

[Abstract](#)

Problem based learning for two main biases: Professionalism and patient safety education
(Nazan Karaoglu)

[Biography](#) [Abstract](#) [PP slides](#)

Can we use referral letters to assess the coordination skills of general practitioners and gatekeeping processes?
(Thomas Cartier)

[Abstract](#) [PP slides](#)

Returning to general practice? Improving transition of care from secondary to primary care for cancer patients
(Ann Dorrit Guassora)

[Abstract](#) [PP slides](#)

10.00 - 11.30 Oral presentations, Risk, prevention and equity
Chair: Klas Winell

Venue: Nørrebros Runddel – Ground floor

Modalities of medical uncertainty in primary prevention: how do general practitioners deliberate about risk?
(Pia Kirkegaard)

[Abstract](#)

Internal Validation of an Identification Tool of Frail Older People in General Practice
(Irene Drubbel)

[Abstract](#) [PP slides](#)

The equity dimension in the evaluation of the Quality and Outcomes Framework : A systematic review
(Sara Willems)

[Abstract](#) [PP slides](#)

The RISAP-study: a complex intervention in risk communication and shared decision-making in general practice
(Mette Damborg)

[Abstract](#)

Patient views on breast and cervical cancer screening - EURO-PREVIEW Patient Study
(Carlos Martins)

[Abstract](#)

Barriers to equal access to health care for patients with chronic disease in deprived areas - seen from the perspective of health professionals
(Lise Dyhr)

10.00 - 11.30 Workshops

Venue: Kastруп – 1st floor
Changing the Dutch Practice Accred.® into certification: opportunities and threats...

(Margriet Bouma & Kees in't Velt)

[Abstract](#) [PP slides](#)

Venue: Hovedbanen – 2nd floor
Competence-based education, Quality Improvement for GPs/ Family Doctors in Europe
(Zalika Klemenc-Ketis, Katarzyna Czabanowska, Judit Csiszar, Andrée Rochfort & Piet Vanden Bussche)

[Abstract](#)

Venue: Enghave Plads – 2nd floor
Total medication recording, reconciliation, and patient safety
(Johanna Tulonen-Tapi, Raija Sipilä & Taina Mäntyranta)

[Abstract](#)

Venue: Tivoli – 2nd floor
Quality in family practice Book of Tools: how to use a comprehensive set of indicators
(Cheryl Levitt, assisted by Janecke Thesen)

[Abstract](#) [PP slides](#)

Venue: Christianshavn – 1st floor
Cross-sector benchmarks on DM care between general practices and hospitals out-patient-clinics
(Jesper Lund & Søren Friberg)

[Abstract](#) [PP slides](#)

11.30-12.00 Coffee break

12.00-13.00 Closing lecture: Seeking Better Quality Science
Knowing What We Measure Matters
(Professor Richard Roberts)

[PP slides](#)

13.00-13.30 Sandwich & Goodbyes